

T20 Wireless Waterproof Sport Earphones



User Instructions

At a Glance



# Charging Earphones



Blue = Fully Charged

Charging time may take up to 1.5 to 2 hours

Note: Do not overcharge the device and keep it in a cool setting, failure to do so may result in shortened battery life. Do not leave your earphones to charge overnight as you will overcharge the battery.

# Power On / Pairing





Enable Bluetooth on vour smart device.





#### Press and hold the Multi-function Button for 3 sec.



When the LED is flashing in Blue And Red, the earphone is ready to be paired.



LED Indicator Flashing: Red and Blue: Ready To Pair Blue (Slow): Paired



Connect to Tenergy T20 on your smart device





## Controlling The Earphone



#### Music Playback:

Power On/Off:	Press and hold Multi. Button
Play/Pause:	Press Multi. Button once
Volume Up/Down:	Press + or - Button
Next/Previous Song:	Press and hold + or - Button

#### Phone Calling:

Pick up / End Calls:	Press Multi. Button once
Redial:	Double Click Multi. Button

#### Misc. Operation:

Enable Siri:	Hold down + and -
(Latest Apple device only)	simultaneously

## Factory Reset

To restore earphone back to factory setting, connect earphone to a powered USB port (refer to charging section). Press and hold Multifunction Button for 3 seconds or until LED indicator quickly flash in blue for 3 times.

## Specifications

Earphone Type: In Ear / Ear Hook Wireless Connection: Bluetooth 4.1 Transmission Range: Up to 30Ft Waterproof Rating: IPX7 (Withstand immersion in water up to 1 meter for up to 30 minutes) Microphone: Built-in Noise Reduction: CVC6.0 Digital Noise Canceling Technology Battery: 100mAh, Rechargeable Lithium-Ion Charge: 1-2 Hours via Micro-USB cable Run Time: Up to 8 Hours Standby Time: Up to 240 Hours Weight: 20g / 0.7 ounce

# Trouble Shooting

#### Q: My earphone will not turn on.

A:Please make sure your earphone is recharged and has enough power. Plug the earphone to a charger and check if the LED indicator becomes solid blue.

Q: Pairing to a Bluetooth device doesn't work

•Make sure the earphone is turned on and the LED indicator is flashing blue and red

•Make sure the earphone and the Bluetooth device are close to each other within 3 feet

•Turn off the earphones and the Bluetooth device, then turn on the earphones and then restart Bluetooth device. Then retry the pairing method.

Restore the factory settings as are indicated above

Q: After pairing, the earphone disconnects or there is too much background noise.

A:Please do the following:

•Recharge your earphone, the power may be too low.

•Units are out of range (10 meters maximum). Bring units closer together.

 Remove any object (electrical or magnetic) that may be interfering or blocking the signal between units

Q: After pairing and connecting with my Bluetooth device, I cannot hear music/audio

A:Please check the following:

•Your Bluetooth device is connected to the earphone. The LED indicator should flash blue once every 5 seconds

•Make sure the volume is at an audible level on both your earphone and the Bluetooth device

•Make sure the Bluetooth device is playing music/audio

•Some phones do not have the full stereo music function. Check by connecting toanother cellphone to test the earphone

Q: There is too much background noise A:The earphone and Bluetooth device are too far from each other (max 10 meters).Bring the devices closer together.

Q: The Bluetooth Device asks for a password / pin while pairing A:Most Bluetooth devices don't require a password / pin during pairing, but enter"0000" (four zeros) if asked

# Q: The LED indicator does now show solid red when charging the earphone

A: The earphone has been discharged for too long. Leave the unit on charge for about 30 minutes and the LED indicator should show solid red

### Safety and Care

 Although the Tenergy earphones are equipped with necessary battery regulators, it is recommended not to use Quick / Fast Chargers which tend to over-charge the device and can reduce the lifespan of the battery substantially

2.) Do not charge earphones when they are wet due to sweat or other moisture

3.) Wipe away any excess sweat or moisture before and during use, any prolonged exposure to sweat can corrode the liquipel coating and can penetrate through and damage internal components

4.) Keep the earphones away from extreme heat and humidity. High heat will decrease the lifespan of the earphone and battery

5.) The earphones should be charged at least once every 6 months

6.) Clean with a soft cloth, damp with diluted soap water solution if necessary. Never use chemical cleaners

7.) Do not drop the earphone on hard surfaces

8.) When not in use, power the earphones off and store in a cool, dry place